

TACA City Centre Report – Recommendations – Progress / Status and Prioritisation

Number	Recommendation	Progress/Status	Further Action Required / Lead	Priority
	PREVENTION			
P1	Review current education programmes for pupils and students around the impact of youth disorder and antisocial behaviour and seek enhancements to current provision.	<ul style="list-style-type: none"> • Police School Liaison / school-based officers currently undertake ASB related inputs in schools. • Grampian Fire & Rescue also make inputs to schools, including targeted inputs where problems have been identified, and as part of the Gramps initiative. • Currently public health staff work with education and community learning staff to support the curriculum for excellence and work with the police school liaison officers. Implementation depends on the support of head teachers and available timetable. • Similar work also takes place in further and higher education. • Specific actions in the new alcohol strategy will assist further with students. • The new edition of “Alcohol – It’s Your Choice” DVD with additional guidance to accompany the films made by local 16-24 year olds about their experience of alcohol has now been published. This will be used in colleges / universities / schools / community learning. This has been evaluated and performs well. • A further addition to this programme is being developed with Aberdeen Prison, Social Work Training Team and SHMU – as a training aid for professional workers, and as a targeted intervention for young people on the edge of trouble delivered by trained professionals. • The next CSP Strategic Assessment is likely to feature recommendations that the Police, NHS and ADP co-ordinate their efforts more effectively to deliver more integrated inputs. 	Ongoing – via Police Schools Liaison Officer, Serious & Violent Crime Plan, ADP	M

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P2	Reduce opportunity for young persons to access alcohol, educating parents and others who would knowingly or otherwise be complicit in enabling its procurement.	<ul style="list-style-type: none"> • Test purchase operations are taking place, conducted on an intelligence-led basis across the city • Relevant enforcement action will be taken as appropriate • Thing B4UDrink is being rolled out to more youth organisations through training, and remains available to all educational and youth settings in the city. It covers access to alcohol issues, and parents and adults responsibilities. • Grampian Police/Unight Aberdeen running “Is it Worth It” campaign through police schools liaison officers, educating young people about consequences of using fake ID i.e. family member / friend, etc. to gain entry to licensed premises. • Problem profile on underage drinking being prepared for consideration by joint group to identify further action required. • Parenting contracts also in use for parents who allow / do not do enough to prevent their children from drinking alcohol. • Pilot Drugproof Your Kids parent programme (which includes alcohol) to be rolled out city-wide – Children’s Services Management Group have agreed to mainstream this programme. 	<p>Test purchasing – ongoing as required. Based on intelligence led approach (Police / ACC Environmental Health)</p> <p>ADP continues to develop and rollout educational material aimed at both young people, parents/adults. ACC Children’s Services.</p>	M
P3	Work with the media to highlight the dangers of excessive alcohol consumption and drug use, which can result in members of the public becoming victim to Serious Assault and Robbery.	<ul style="list-style-type: none"> • Ongoing work with members of UNIGHT and Pub Watch through advertising / media campaign e.g. posters / messages on polycarbonate glasses / beer mats / using polycarbonate glasses / giving away water at end of night. • Best Bar None also provides opportunities to promote safety messages as part of announcing results. • CSP Communications plan outlines a range of seasonal interventions (e.g. festive campaign) notwithstanding the responses to ongoing incidents (e.g. publicity re spate of robberies or similar seeking information / providing advice to public). 	Ongoing – UNIGHT, Safer Aberdeen, new City Centre / Safer Aberdeen Forum	H

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P3 cont.		<ul style="list-style-type: none"> • 2009/10 city centre marketing campaign targeting general public and city centre night-time users, public reassurance, advice, environmental improvements. 		
P4	Partnership work with licensed premises to find new ways to reduce violent crime linked to the excessive consumption of alcohol	<p>See P3</p> <ul style="list-style-type: none"> • UNIGHT launched in June 2009 and is a partnership of nightclubs and entertainment venues working closely with Grampian Police and the Council through the Safer Aberdeen programme. • This partnership aims to combat incidents of violence, drug misuse, dishonesty, theft, physical or verbal abuse and any other relevant incidents in or around licensed premises. Information, intelligence and images are shared between members via the Safer Aberdeen Programme Manager and entered on a national database to produce regular bulletins to combat antisocial behaviour and other incidents around licensed premises. • UNIGHT Aberdeen and Best Bar None premises working with Grampian Police Crime Reduction Unit displaying posters, beer mats, cards with messages re: road safety, violent crime, drug awareness, taxi information. 	<p>See P3</p> <p>Ongoing via Unight and Safer Aberdeen programme.</p>	M

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P5	Liaison with bus companies to encourage more frequent late night buses to all areas of the city, particularly student residences	<ul style="list-style-type: none"> • Meeting took place in October 2009 between Council, Police, bus companies re improving night time buses. Action plan being produced to include:- <p><u>Background Information</u></p> <ul style="list-style-type: none"> ○ Customer information – where are customers coming from / going to? What time do they require services? Would they use buses? ○ Examples of night time bus services in other cities – times of operation; frequency of services; pilot schemes (Sunderland, Inverness and Southampton). <p><u>Possible Scheme Options</u></p> <ul style="list-style-type: none"> ○ Routes, times, costs, contracts – pilot and / or subsidies. <p><u>Funding</u></p> <ul style="list-style-type: none"> ○ Investigate sources – BID, Licensing levy (voluntary or compulsory), Nestrans, Bus Route Development Fund, Scottish Government initiatives (safety, public transport or accessibility) <p><u>Risks</u></p> <ul style="list-style-type: none"> ○ Loss of current service levels; further crime increases; lack of funding for options; legislation delays or restrictions; lack of support or co-ordination. <ul style="list-style-type: none"> • City Centre Safer Aberdeen Forum to be restarted, providing opportunities to engage with local bus companies. • RGU raised need to train their staff in the Student Union and in residences to deal with drunks – consider this for taxi drivers and bus staff. 	Ongoing – City Centre / Safer Aberdeen Forum	M

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P6	As people drink later into the night and the alcohol takes greater and greater effect, there is a need for them to have access to food and non-alcoholic drinks in order to allow their bodies to cope with what they have consumed. Night clubs and bars should provide catering service during the main part of their operating hours to provide healthy refreshment. In Leeds, it was found that by providing water fountains there was a marked impact on the levels of drunkenness. Liaison with relevant licensees to discuss this responsible approach should be considered.	<ul style="list-style-type: none"> • See P3 • Licensing Summit in November may address some of these issues. • Licensing Board / Licensing Forum has an important role in encouraging these developments. 	Licensing Board / Licensing Forum, UNIGHT and City Centre / Safer Aberdeen Forum can assist / support – ongoing	L
P6	Commission an independent review of current licensing to establish how a more preventative approach to over-consumption of alcohol can be devised in partnership between the Licensing Board and the Trade.	<ul style="list-style-type: none"> • Licensing summit on 16 November, 2009, following motion by Councillor Cormie at Licensing Board, may identify key licensing issues re implementation of new legislation to be further explored. • The ADP may consider further work on this as part of implementing the Alcohol Strategy. • Licensing Forum has a role / interest in this, including concern re overprovision and late hours catering and licensed premises extensions. 	ADP / Licensing Board / Licensing Forum all have interest. Further contact with Licensing Team and NHS Grampian to identify potential lead / priority for this.	M

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P7	Engage in dialogue with the Business Sector, listen to their views and where appropriate, work together on the compilation of strategies that would be of benefit to the City Centre in terms of tackling anti-social behaviour related to alcohol.	<ul style="list-style-type: none"> • Linked to P8 and P9 • New UNIGHT scheme brings together licensed trade to tackle antisocial behaviour related to alcohol, improve the image of the city centre, etc. • Daytime / retail scheme links also bring further involvement from retail sector. • Licensing Board / Licensing Forum have important role if progress is to be made. • ADP Alcohol Strategy includes involvement of Business Sector, including through the Healthy Working Lives Programme and the NHS Grampian Health and Business programme. 	<p>In place – UNIGHT / Retail Scheme / Safety Aberdeen Forum / Barwatch</p> <p>Licensing Board / Licensing Forum</p>	L
P8	Attract different types of premises to deliver more choice for family oriented entertainment during the evenings such as late night coffee shops, cafés etc.	<ul style="list-style-type: none"> • Linked to P7 and P9 – This will form part of ongoing discussion with UNIGHT and Pubwatch. • Licensing Board / Licensing Forum have important role if progress is to be made. • Approach to be made to Economic Development and Infrastructure to comment / lead on this. 	<p>UNIGHT / Pubwatch / Safer Aberdeen Forum</p> <p>Licensing Board / Licensing Forum</p> <p>Economic Development</p>	L
P9	Adopt a more café-bar style approach to public houses and bars when new licensed premises are proposed or planned. Provide incentives for some of the larger chains who specialise in this type of facility	<ul style="list-style-type: none"> • Linked to P8 • Licensing Board have important role if progress is to be made. • Could involve the City Centre / Safer Aberdeen Forum being restarted, however would need lead from Economic Development • See P8 	<p>Safer Aberdeen Forum</p> <p>Licensing Board / Licensing Forum</p> <p>Economic Development</p>	M

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P10	Parity between the boundaries of partner organisations is an important part of the community planning process, therefore it is imperative that if one organisation requires to carry out a realignment, it should only be done after an appropriate level of consultation, otherwise other partners' ability to provide accurate information can be compromised.	<ul style="list-style-type: none"> • Currently differences between Police and Council neighbourhood boundaries. • Already raised at Locality Planning Forum, part of wider community planning issue regarding boundaries. • The Police are restructuring Aberdeen Division and this will come into place in the New Year. There will be 13 Inspector Areas in the city although exact boundaries not yet known. 	TACA ongoing	M
	<u>Other activity not referred to in recommendations:-</u>	<ul style="list-style-type: none"> • Street lighting programme to improve lighting in problem areas. 	Aberdeen City Council	Ongoing as and when required.
		<ul style="list-style-type: none"> • Lane Gating to design out opportunities for crime, e.g. at Back Wynd and proposed at Adelphi. 	Aberdeen City Council	Ongoing as and when required.
		<ul style="list-style-type: none"> • ADP work on Alcohol & Drug Related Violence has commenced and will feed in to ongoing work across the recommendations. 	ADP	M / Ongoing
		<ul style="list-style-type: none"> • Linked to proposals to pedestrianisation of Union Street, Justice Mill Lane, Langstane Place to improve image, culture of city centre. 	ACC	Ongoing
		<ul style="list-style-type: none"> • Provision of late night portable urinals to reduce number and impact of incidents of public urination. Well received by public and those premises affected by this problem, as their doorways etc. are no longer being soiled / damaged. 	ACC	Ongoing

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	INTERVENTION			
I11	Consider an education programme throughout school which covers all aspects of violence, including general assault and the risks associated with use of weapons.	<ul style="list-style-type: none"> • Ongoing – see P1. Alcohol and Drug Partnership also carry out alcohol and drug linked interventions. • Attempts have been made by Schools Liaison Supervisor to use School Nurses for this but limited success. • CSP Serious and Violent Crime Plan recommends co-ordinated campaign. • Work is ongoing to involve doctors in these inputs – too early to gauge response. 	See P1	L
I12	Link this report’s recommendations with the JADAT’s (now ADP) alcohol strategy and the Community Safety Partnership’s Strategic Assessment. Ensure that there is cohesion and parity between the various existing strategies within Partnerships / Organisations which deal wholly or in part with this subject.	<ul style="list-style-type: none"> • Already strong links between the Alcohol Strategy and the alcohol related priorities from the Community Safety Partnership. • 2010/2013 Strategic Assessment currently being produced will underline these links. • Strong links between CSP and ADP (Alcohol and Drug Partnership, formerly JADAT) in place and require to be maintained. • ADP’s Criminal Justice / Comm Safety Sub Group plan is focussing on alcohol related violence and reflects actions already in place. 	Done – all recommendations reflected in Alcohol Strategy	Completed

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I13	Using an intelligence-led process identify priority locations to allow prompt redeployment of multi-agency CCTV resources. The formulation of an overarching CCTV strategy for the city, incorporating an enhanced public space CCTV system is essential.	<ul style="list-style-type: none"> • Ongoing with further development of tactical meetings of CSP as route to manage / deploy portable/wireless cameras based on intelligence. • Technology problems mean that quality of images from wireless cameras are unsatisfactory. • Problem also exists when developers build in front of existing public space CCTV cameras – more consideration of these issues required at planning stage, requiring closer involvement of Police Architectural Liaison Officer with planning service (as recommendation in Local Development Plan). • Work has started on the modernisation of the existing public space CCTV system, including problems with existing wireless systems, with costed options to be produced by Summer 2010. 	Deployment – via further development of Tactical CSP meetings. CCTV Modernisation – ongoing joint project team Council / Police	H – use tactical meetings by May 2010. CCTV – costed options by July 2010.
I14	Active promotion by the Licensing Board of the Best Bar None scheme in respective City Centre pubs, bars and clubs.	<ul style="list-style-type: none"> • Best Bar None is promoted on the Council website as part of Safer Aberdeen and links to the Licensing Board webpages and further promotion of the BBN by the licensing board will be explored. • The Licensing Board have indicated support for BBN – seek inclusion of BBN info in Licensing Board website / documentation. 	Ongoing via Safer Aberdeen Programme Manager Licensing Board / Team	H – 2010

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I15	<p>Develop reporting relationship between Partners through the effective implementation of information sharing protocols which equally balance the need for anonymised intelligence against the principles of Caldicott and clinical confidentiality. One manifestation of this would be the appointment of an Analyst to extract injury surveillance data from the 'EDIS' software that would allow a better view of the number of persons attending Accident and Emergency Department as a result of alcohol related injury. Current national indicators show that the Police only see in the region of 25% of all of violent crime.</p>	<ul style="list-style-type: none"> • Data from A&E is now provided every fortnight, however there are problems with the current EDIS system which will be addressed in 2010, which limit the accuracy of the data. • Whilst it is still too early for a complete analysis of this data, some comparison of this data with other data sources for city centre incidents is intended. • The Ambulance Service are also now supplying data which will be included in this analysis and shared via CSP Tactical Group and Safer Aberdeen programme as appropriate, and relevant action taken. 	<p>Further development after EDIS is upgraded in 2010</p>	<p>M</p>

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I16	In conjunction with Faith Groups such as Street Pastors, consider the provision of a triage facility somewhere in the City Centre to alleviate pressure on some of the partners, particularly the Ambulance Service as well as Accident and Emergency Department personnel.	<ul style="list-style-type: none"> • Has been tried in the city centre, initial model was not cost effective. • Subsequent model worked more effectively involving Ambulance Service but future of existing base in doubt beyond March 2010. • Ongoing work with Pastors looking at an SOS Bus and associated funding – drop-in bus providing safe space, getting home safely help etc. 	Ongoing work Police / Street Pastors to develop SOS bus	M
I17	Should the current designated place at Albyn House be withdrawn, consider an alternative which provides a similar service at lower cost in order to deal with drunkenness from a health and safety perspective.	<ul style="list-style-type: none"> • Currently being considered as part of the joint commissioning of alcohol related services in the city involving the Council and NHS Grampian, with the involvement of Grampian Police. Tender document is currently out enabling providers to tender for a range of Alcohol Services including the Designated Place, or simply the designated place alone. Providers expected to be appointed in the New Year. • National research being published in November 2009 on this issue. 	ADP/ Council / NHS Grampian Joint Commissioning Group	Ongoing – wef 1/4/2010
I18	Provide more diversionary activities for young persons in the City Centre which does not involve alcohol.	<ul style="list-style-type: none"> • Scottish Government Cashback funded sports and arts programmes have been established in the city to increase diversionary activities for young people, promote positive social behaviour, eg Twilight Basketball in Torry and soon in Northfield, Street Rugby and Street Football in hotspot areas, arts programme targeting Looked After Children. • Approach to be made to Education, Culture & Sport service re scope for this – lack of suitable city centre venues for sport is an issue. 	ACC	M

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	<u>Other activity not referred to in recommendations:-</u>	<ul style="list-style-type: none"> • Alcohol signpost card being rolled out – basic information about alcohol, points of referral, delivered via Police, courts, prison, A&E, ambulance and others could include City Wardens – to be put in people’s pockets/bags to be read when sober. • Based on Glasgow model, and will be further evaluated at end of pilot period. 	ADP – Ongoing	H
		<ul style="list-style-type: none"> • Transport Marshals provided by Council at 3 night time city centre taxi ranks each weekend, and additional days in Festive period. • Linked to Police, provide uniformed presence to manage taxi queues, prevent incidents and report incident early to police before they escalate. 	ACC / Safer Aberdeen programme – ongoing	H
		<ul style="list-style-type: none"> • Night time urinals provided at key points in the city centre Friday / Sat nights from 10pm – 5am. • Reduces public urination offences and related environmental impact. Broad support from city centre association, local church otherwise affected by public urination, and well-used by public. 	ACC / Safer Aberdeen programme – ongoing	H
		<ul style="list-style-type: none"> • Additional street cleaning by Council Saturday / Sunday early mornings to ensure streets are clean for daytime Saturday / Sunday. 	ACC Environmental Services	H

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	ENFORCEMENT			
E19	Further develop intelligence enhancement and information sharing systems with partner agencies.	<ul style="list-style-type: none"> • UNIGHT Aberdeen scheme launched in July 2009, involves information and image sharing of ASB and violent individuals with licensed trade and hope to have the same for all city centre pubs in the near future. • City Wardens have access to information sharing bulletins to assist with enforcement. • Encouraging the uptake of RadioLink amongst those licensed premises not already using radios. • Council, through the Safer Aberdeen Programme Manager and Police City Centre Inspector providing support, other multi agency work to tackle problem individuals ongoing – case management, use of enforcement measures, etc. • Barwatch scheme now in operation ensures information sharing amongst city centre bars re troublesome people and ensures action to ban from all premises etc. is taken and enforced. 	UNIGHT Partnership / Safer Aberdeen Programme Manager	H
E20	Alongside the resources from partner organisations, maintain significant Police presence in City Centre. Continue to increase the number and presence of Police patrols in the city centre area and the development of initiatives to target alcohol related violence.	<ul style="list-style-type: none"> • City Centre Unit has been considerably expanded. As part of Aberdeen Division restructuring plans further expansion of city centre unit may be likely in New Year. • Weekend policing plan adds to existing resources at weekends. • Council Transport Marshals and Street Pastors also work closely with the Police at weekends. • City Wardens linked to Police CCTV Control Room. 	Grampian Police	H

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E21	Increase the use of Test Purchase Operations at on and off-sales premises to deal with irresponsible licensees.	<ul style="list-style-type: none"> See P2. 	Grampian Police / ACC Environmental Health	M
E22	Partners should deal more proactively with offences under the littering legislation.	<ul style="list-style-type: none"> City Wardens enforcing littering however safety concerns when dealing with people under the influence of alcohol. National Litter Day in May 2009 – police and city wardens worked together on this literature. Police to consider using their powers re litter more extensively. 	Grampian Police / ACC – ongoing	H
	<u>Other activity not referred to in recommendations:-</u>	<ul style="list-style-type: none"> Use of police fixed penalty notices for antisocial behaviour offences. 	Grampian Police – ongoing	As and when required
		<ul style="list-style-type: none"> Use of Antisocial Behaviour Orders to ban violent individuals from city centre. 	Aberdeen City Council (in conjunction with Grampian Police)	As and when required
	REHABILITATION			
R23	Effective use of partnerships to identify persons addicted to drugs or alcohol, assisting them in finding support and treatment.	<ul style="list-style-type: none"> Effective use of partnerships to identify persons addicted to drugs and alcohol led by ADP/NHSG and also via community safety case management ongoing. Further development of Integrated Alcohol Team is ongoing to improve capacity. Drug Treatment waiting list has been significantly reduced over last 2 years, and new Integrated Drug Treatment Service being developed at the Timmer Market will further enhance provision and effectiveness of this work. 	ADP / ACC / NHSG – ongoing. Community Safety cases forums ongoing	H

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R24	Where there are identified licensed premises which are seen to be poorly run and are the source of problems related to the consumption of alcohol, create the condition where the licensee must engage in the Best Bar None scheme and bring his or her premises up to the standard required for accreditation.	<ul style="list-style-type: none"> • It is not legally possible to make the scheme compulsory • The Licensing Board do support Best Bar None and encourage licensees to participate – seek further promotion of Best Bar None, UNIGHT, Barwatch via Licensing Board webpages. • Work ongoing to encourage wider range of premises to participate through breweries • Police and Environmental Health have powers to tackle the way that licensed premises are being run, including the role of Licensing Standards Officer • Need for improved monitoring of licensed premises by police and licensing standards officers to promote responsibility by landlords re selling to already drunk people and improve standards • BBN Inspection Panel have agreed to introduce a 6 monthly check-up for all BBN premises to ensure they are maintaining standards to retain their Award. 	Police & ACC Licensing Standards / Environmental Health Service, BBN Panel (Police, ADP, ACC Environmental Health and Safer Aberdeen Programme Manager)	H
R25	Consider the creation of a scheme for off-sales premises which mirrors the principles of Best Bar None and which could be enforced where poor management is seen to exist.	<ul style="list-style-type: none"> • Currently no interest nationally, and sponsorship not available due to economic downturn • Will continue to look at possibilities of developing BBN further to include off sales at more appropriate time, some scoping work has commenced. The considerable time involved from staff in partner agencies to assess applicants for such a scheme would need to be considered, and may not be a priority alongside other more pressing priorities and reducing resources. 	Ongoing through City Centre / Safer Aberdeen Forum	L